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I am a new staff. How do I login into the UniKL LMS?

There are 2 ways you can login into your UniKL LMS.

1. Via direct url : each campus has their own LMS URL. Please consult campus ITD for the link.
2. Via UniKL Portal.

Basically the credential as below:

Username : <staff id> 5XXXXX

Password : <provided password>

What username and password should I use to login into UniKL LMS?

UniKL is using single sign on system, your username and password is the same with your Ectie Online password.

My password does not working even I am sure that I have entered the right password?

Your account will be suspended after 5 login attempts. You have to contact theITD for further assistance. Attempt to login could be done by irresponsible trying to access into your account. ITD suspended the user account for security purpose.

I have logged into UniKL LMS but why my teaching subject does not appear in my course list?

You are now an authenticated user but not yet enrolled to the subject. Your subject should be appeared within 6 hours after it has assigned as your subject by the Academic Section.

How can I upload, edit my course content?

Click on the “Turn Editing On”  at top right hand side to enable the editing mode.

Why my students cannot view my uploaded contents but I can see it with no problem?

You contents may be in hidden mode. Click on the eye icon to make it visible to student.

Why I or my student cannot open file on certain computer or laptop, is the file causes the problem?

No. It depends on the computer compatibility. The computer must have the installed program to open the file. Eg : To open docx file, the computer must have Ms Office or OpenOffice etc.

Can I enroll myself to course?

No you cannot. Your course is assigned and controlled by the Academic Department.

I really need to enroll myself to course. What should I do?

For this case you could ask for the course owner permission to enroll you to the course or contact ITD to assist you for the course enrollment.

I have the previous version of course content can I restore in the UniKL LMS?

Yes if the version is based on the Moodle 2.0.

No if the version is based on the Moodle 1.9

I have the equivalent subjects to teach, can I combine these two subjects?

No, you cannot combine the subjects, but ITD may assist to combine all students into one of your subjects. You will only need to update that course.

What is the UniKL LMS supported operating system and browser?

Cerfitied : Fully tested and functioning

Compatible : System is able to browse but not able or not suitable to do editing

Microsoft Windows

OS / Browser	Internet Explorer	Firefox	Chrome
Window XP	Compatible	Certified	Certified
Windows Vista	Compatible	Certified	Certified
Windows 7	Compatible	Certified	Certified

All operating systems are 32-bit.

Apple

Product / Browser	Safari	Firefox
MacBook	Certified	Certified
Ipad	Compatible	Compatible
Iphone	Compatible	Compatible